

Matchday Experiences Terms & Conditions

These terms and conditions will apply to the purchase of match day provisions from Argyle Community Trust which may include:

- Match Day Magic
- Train like a Club
- American Shootout

and will be deemed to be accepted by the customer upon paying the deposit for the required programme.

Provision purchased

Full details of the activity purchased will be outlined prior to a deposit being taken. The purchase will relate to a specific PAFC Home Match Day fixture and this cannot be offered for any other scenario. Once a purchase has been confirmed by payment of deposit, Argyle Community Trust will not offer this space to any other club/organisation.

Payments

Up to 60 participants	Initial £100 deposit
61-120 participants	Initial £200 deposit

Once a deposit has been paid the matchday coordinator will contact club organisers directly to confirm the finer details and outstanding balance payment for the event.

Three payment options will be offered after initial deposit as follows:

- Full payment online for all participants 7 days prior
- Issue of invoice for payment in full
- Cash/cheque collection on the day

Communication/Numbers Provided

Confirmation of participant numbers, (both adults & children) will be required at point of booking. Final numbers must be confirmed within 7 days of the activity taking place and no changes will be accepted after this date. Full payment must be made at this point.

Arrival Times

Customers will receive their detailed itinerary for the day once final numbers have been confirmed and this will be no later than 5 days prior to the event. Clubs are requested to arrive a minimum of 15 minutes ahead of their start time to ensure the booking can start on time to maximise the provision on offer.

Tickets

Match Day tickets will be provided for all booked participants and must not be used/sold on to anyone other than those booked for the activity. Handover of tickets to group organisers will take place on the day.

Cancellation/Refunds

In the unlikely event that a match is cancelled due to weather, cup fixtures or unforeseen circumstances, Argyle Community Trust will offer the same provision for the rearranged fixture. A refund will be provided in full should the customer be unable to attend the revised fixture.